



EBMUD Tour Program

BACWA Annual Meeting

May 15, 2026

Alicia Chakrabarti, Environmental Services Division

The Why

CALIFORNIA REGIONAL WATER QUALITY CONTROL BOARD
 SAN FRANCISCO BAY REGION
 1515 Clay Street, Suite 1400, Oakland, California 94612
 waterboards.ca.gov/sanfranciscobay
 ORDER R2-2026-0003
 NPDES PERMIT CA0037702

The following Discharger is subject to the waste discharge requirements (WDRs) set forth in this Order:

Discharger **East Bay Municipal Utility District**
 Name of Facility **Special District No. 1 Main Wastewater Treatment Plant and Interceptor Conveyance System**
 Facility Address **2020 Wake Avenue
 Oakland, California 94607
 Alameda County**

Table 1. Discharge Location

Discharge Point	Effluent Description	Discharge Point Latitude (North)	Discharge Point Longitude (West)	Receiving Water
001	Secondary Treated Municipal Wastewater	37.8151	-122.3512	Central San Francisco Bay

This Order was adopted on: **February 11, 2026**
 This Order shall become effective on: **April 1, 2026**
 This Order shall expire on: **March 31, 2031**
 CIWQS regulatory measure number: **464068**

The Discharger shall file a Report of Waste Discharge as an application for updated WDRs in accordance with title 23, California Code of Regulations, and an application for reissuance of a National Pollutant Discharge Elimination System (NPDES) permit no later than **July 1, 2030**. The U.S. Environmental Protection Agency (U.S. EPA) and the California Regional Water Quality Control Board, San Francisco Bay Region (Regional Water Board) have classified this discharge as "major."

I hereby certify that this Order with all attachments is a full, true, and correct copy of the Order adopted by the Regional Water Board on the date indicated above.

Digitally signed by Eileen M. White
 Date: 2026.02.12 14:00:38
 Water 13883W
 Eileen White, Executive Officer

5.3.3.2.6.

EAST BAY MUNICIPAL UTILITY DISTRICT
 1-866-40-EBMUD
 YOUR ACCOUNT NUMBER: 12345678001

Next Read Date is 10/29/2025
 Your Payment is Due by 09/19/2025

The invasive golden mussel was recently discovered in the Sacramento-San Joaquin Delta. It poses a significant threat to aquatic ecosystems and critical water infrastructure. EBMUD is protecting against the introduction of golden mussels in our reservoirs. Prevention is key. Learn how you can help at ebmud.com/stopmussels.

Florence Waters
 1234 PIPELINE ST
 OAKLAND CA 94607-1234

Bill Date: 09/04/25
 Billing Period (59 Days)
 From 7/1/25 To 8/29/25

DESCRIPTION	AMOUNT	TOTAL
PREVIOUS CHARGES AND CREDITS		
PREVIOUS AMOUNT DUE		
FULL PAYMENT - 07/15/25		
EBMUD - WATER CHARGES		
WATER SERVICE CHARGE	540.24	
WATER FLOW CHARGE	-540.24	
WATER ELEVATION CHARGE	53.70	
El Cerrito Utility User Tax	110.48	
EBMUD - WASTEWATER CHARGES	155.55	
WASTEWATER TREATMENT CHARGE	43.18	
SF BAY POLLUTION PREVENTION FEE	43.75	
	32.53	
	73.90	406.62
	0.40	32.53
		74.30
TOTAL CURRENT CHARGES		92.60
TOTAL PREVIOUS		0.00
TOTAL CURRENT		606.05

PASS THROUGH CHARGES FOR THE CITY OF OAKLAND SEWER SERVICES

PLEASE SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

METER SIZE	ELEV. Band	METER READINGS	UNITS	CONSUMPTION INFORMATION
5/8 inch	2	Current	35	Gallons
		Previous	37	Days
		LAST YEAR		Gal/Day
		549	35	26,180
		514	37	27,676
				59
				64
				444
				432

PLEASE DETACH AND RETURN THIS PAYMENT STUB WITH CHECK OR MONEY ORDER PAYABLE TO EBMUD
 1234 Pipeline St, Oakland, CA 946061234 7/1/25 8/29/25 ACCOUNT NO.: 12345678001

Mail payment to: EBMUD PAYMENT CENTER
 PO BOX 51191
 LOS ANGELES CA 90051-5491

Pay by credit/ATM/e-check for a fee.
 Call 1-888-983-0909

Please Pay This Amount Now Due

606.05

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NPDES Permit

Bill



Different Types of Tours

School Tours



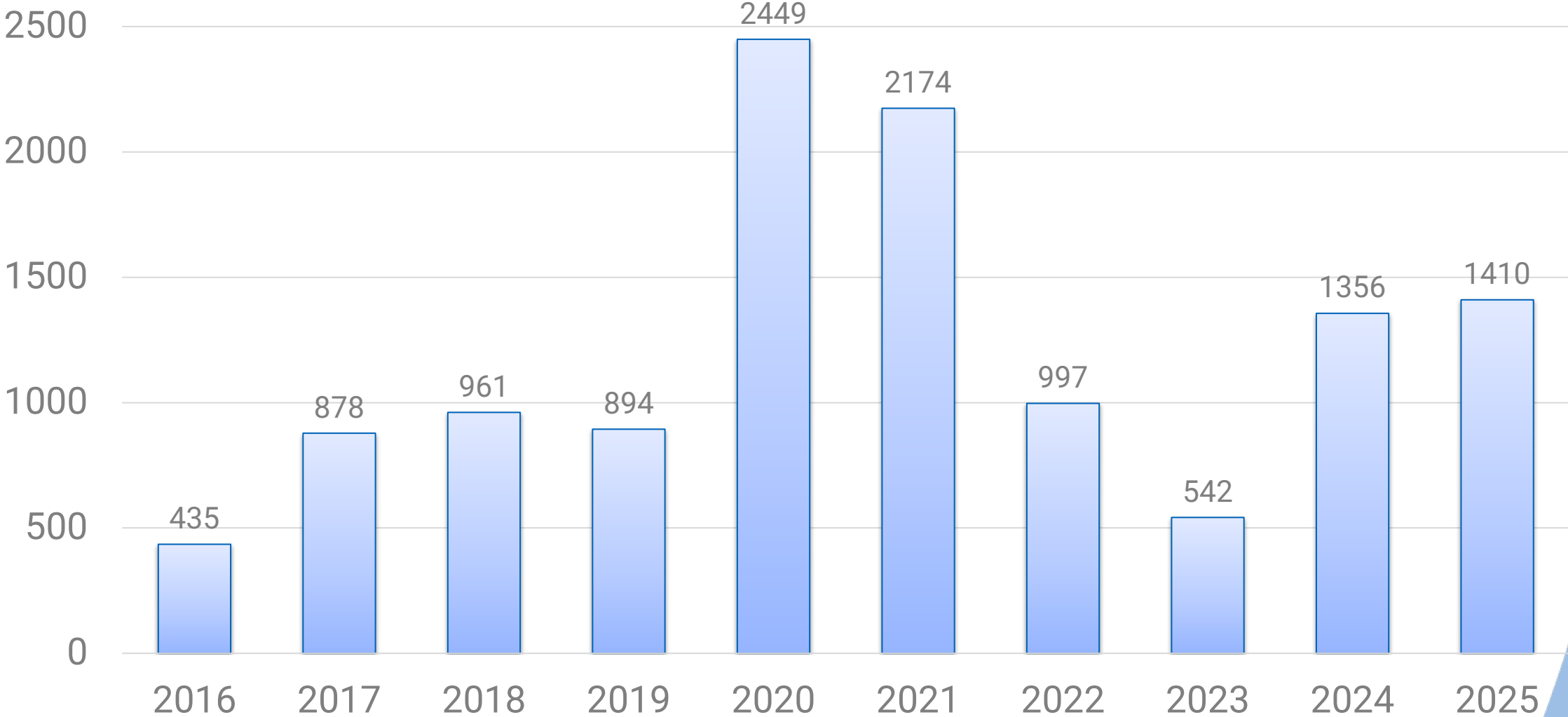
Non-Routine Tours



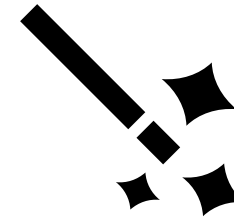
Public Tours



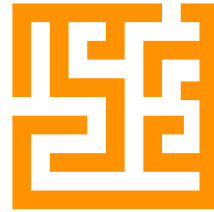
MWWTP Tour Attendees



Goal



Immense



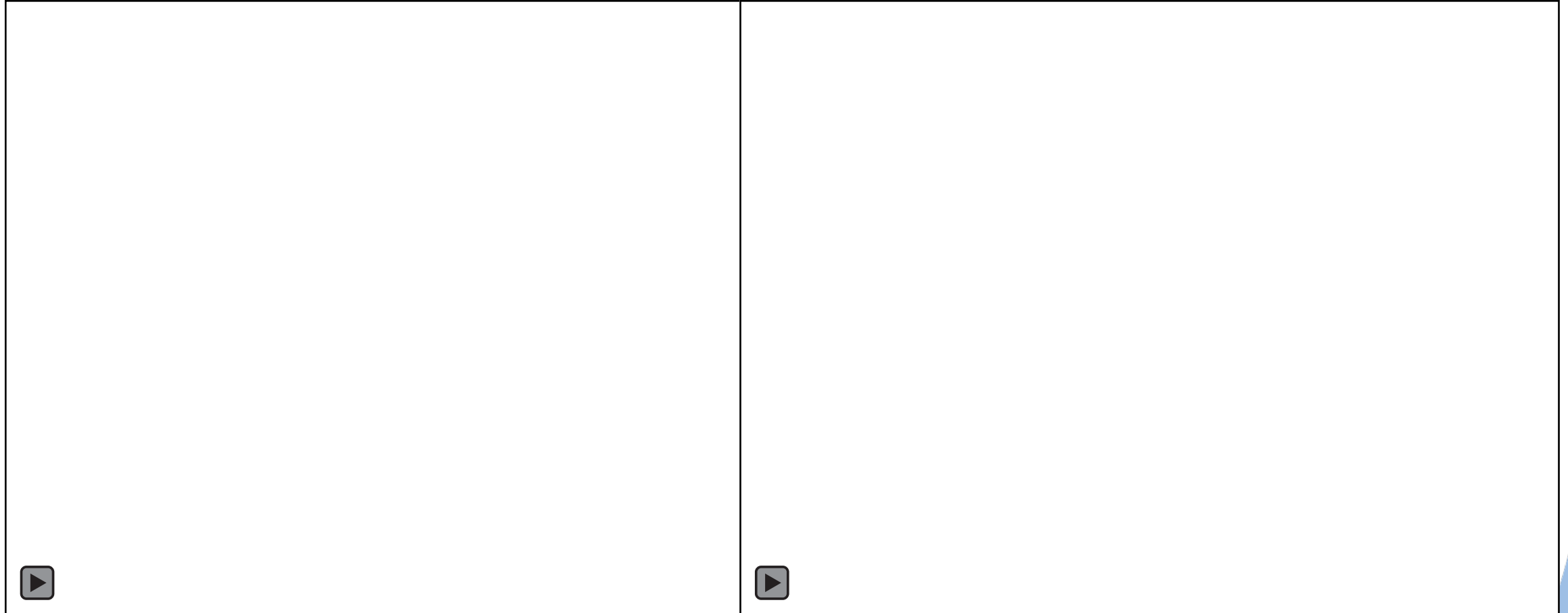
Complex



Real



Tour Guide Trainings

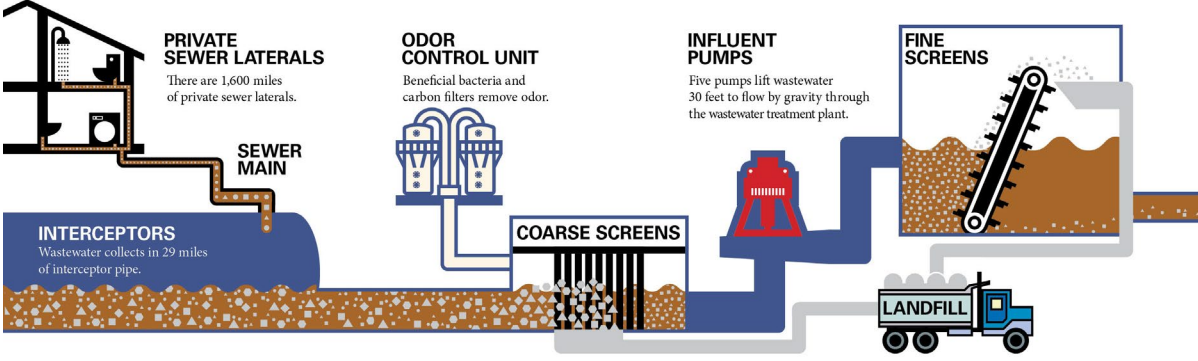
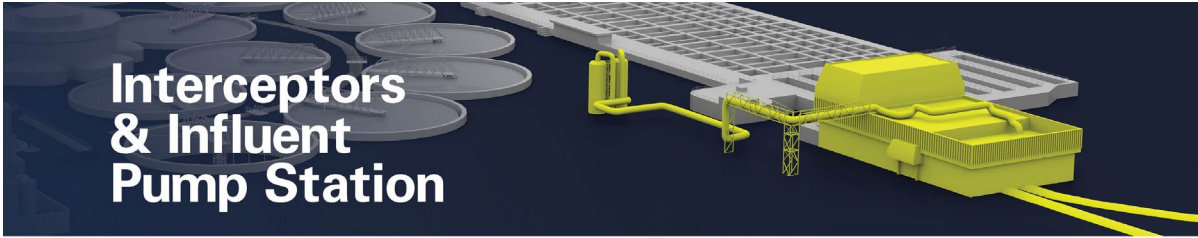


Kiosks

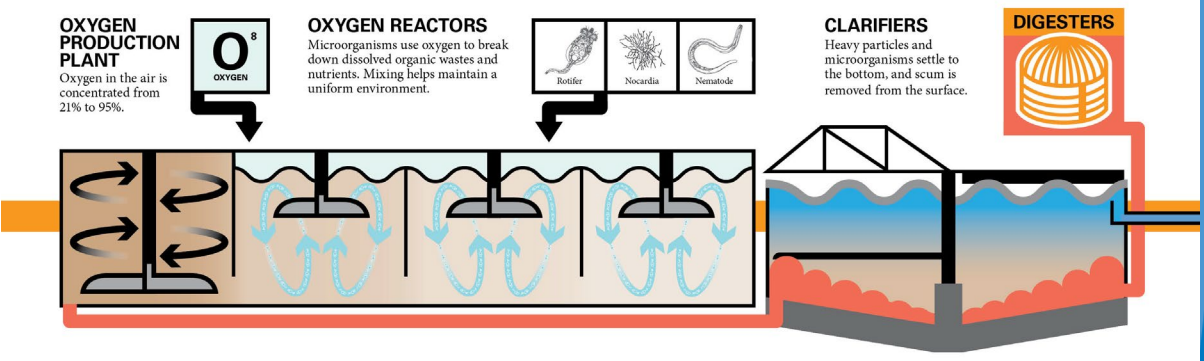
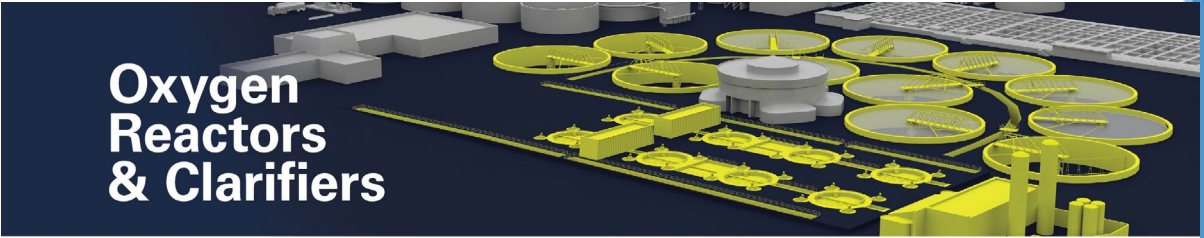


Kiosks

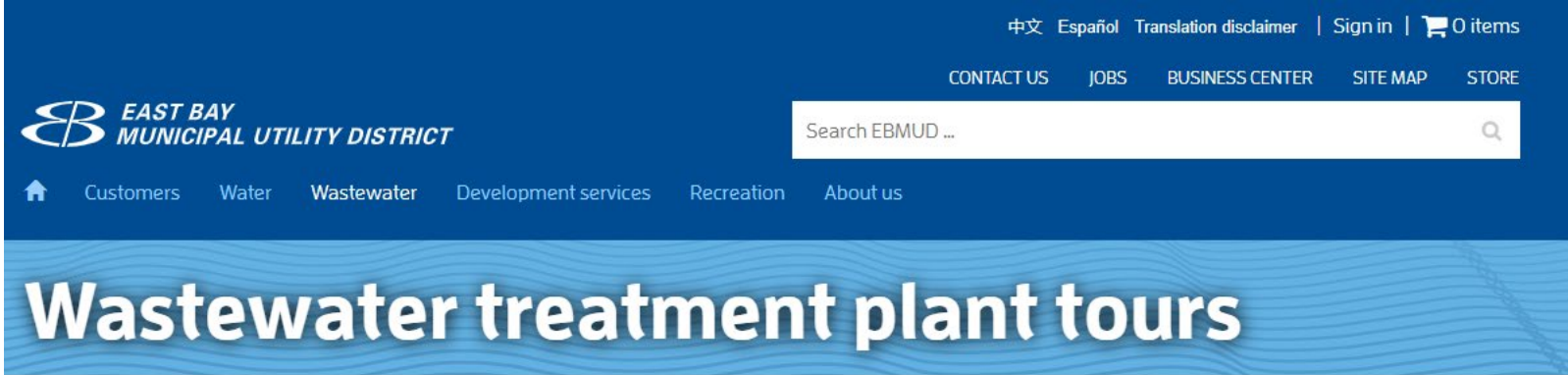
Interceptors & Influent Pump Station



Oxygen Reactors & Clarifiers



Logistics



The screenshot shows the top navigation of the EBMUD website. It includes a header with language options (中文, Español), a translation disclaimer, and links for Sign in and a shopping cart (0 items). Below this is a secondary navigation bar with links for CONTACT US, JOBS, BUSINESS CENTER, SITE MAP, and STORE. The EBMUD logo and name are prominently displayed on the left. A search bar is located in the center. A main navigation bar below the logo lists: Home, Customers, Water, Wastewater, Development services, Recreation, and About us. A large blue banner at the bottom of the header area features the text "Wastewater treatment plant tours" in white.

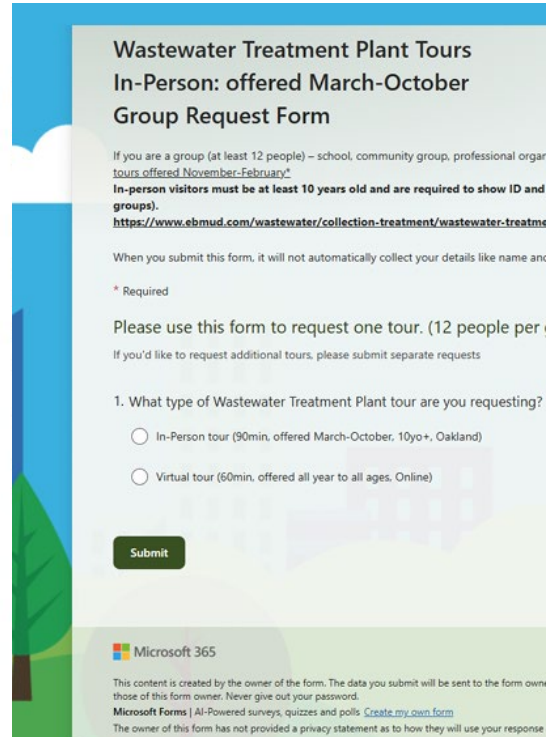
Home / Wastewater / Collection and treatment / Wastewater treatment plant tours

Get to know EBMUD's Wastewater Treatment Plant!



Have you ever wondered about what happens to dirty water after it goes down the drain or is flushed down the toilet? EBMUD offers three options to learn more about how wastewater treatment protects public health and the San Francisco Bay:

1. Online virtual tour
2. Live-guided virtual tour
3. In-person tour



The screenshot displays a Microsoft Forms request form titled "Wastewater Treatment Plant Tours In-Person: offered March-October Group Request Form". The form includes instructions for group requests, a "Submit" button, and a footer with Microsoft 365 branding and a privacy statement. The form text is as follows:

Wastewater Treatment Plant Tours
In-Person: offered March-October
Group Request Form

If you are a group (at least 12 people) – school, community group, professional organization, etc. – please use this form to request a tour. **In-person visitors must be at least 10 years old and are required to show ID and sign groups.** <https://www.ebmud.com/wastewater/collection-treatment/wastewater-treatment-tours-offered-November-February>

When you submit this form, it will not automatically collect your details like name and email address.

* Required

Please use this form to request one tour. (12 people per group)
If you'd like to request additional tours, please submit separate requests

1. What type of Wastewater Treatment Plant tour are you requesting? *

- In-Person tour (90min, offered March-October, 10yo+, Oakland)
- Virtual tour (60min, offered all year to all ages, Online)

Submit

Microsoft 365

This content is created by the owner of the form. The data you submit will be sent to the form owner. Microsoft is not responsible for the privacy or security practices of its customers, including those of this form owner. Never give out your password.

Microsoft Forms | AI-Powered surveys, quizzes and polls. [Create my own form](#)

The owner of this form has not provided a privacy statement as to how they will use your response data. Do not provide personal or sensitive information. | [Consumer Health Privacy](#) | [Terms of use](#)



VOLUNTARY RELEASE – ASSUMPTION OF RISK AND INDEMNITY AGREEMENT FOR EAST BAY MUNICIPAL UTILITY DISTRICT MAIN WASTEWATER TREATMENT PLANT PUBLIC TOUR ATTENDEES

For and in consideration of permitting me to participate in a public tour of the Main Wastewater Treatment Plant located at East Bay Municipal Utility District (EBMUD) property at 2020 Wake Avenue, Oakland, California, 94607, on [ENTER DATE: _____], I [ENTER NAME: _____] the undersigned hereby VOLUNTARILY RELEASE, DISCHARGE, AND COVENANT'S NOT TO SUE EBMUD, ITS DIRECTORS, OFFICERS, AGENTS, AND EMPLOYEES (RELEASEES) for any and all loss, liability, expense, claims, suits, and damages, including attorneys' fees, arising out of or resulting from my participation in said activity including, but not limited to, losses, damages, injury, or harm to me or to any other person or property resulting from negligent acts, errors or omissions of RELEASEES. Additionally, by signing this agreement, I further release and agree to hold harmless the RELEASEES from any and all claims and liabilities for injuries or property damage, including claims by third parties, arising from or related to my own negligent acts, errors or omissions, or willful misconduct.

The undersigned further agrees to indemnify, defend and hold the RELEASEES harmless from and against any loss, liability, expense, claims, suits, and damages, including attorney's fees, that arise out of or result from my participation in said activity(ies), and/or presence on EBMUD property.

The undersigned acknowledges that I am aware of the risks associated with said activity(ies) and VOLUNTARILY elect to accept all risks associated with said activity(ies) and my entry onto EBMUD property to participate in said activity, whether those risks are known or unknown.

The undersigned acknowledges that I have read this document and fully informed myself regarding its contents and understand that it is a release of all claims and assumption of all risk inherent in said activity. I am fully aware of the legal consequences of signing this document and waiving my right to sue EBMUD, and I voluntarily sign my name evidencing my acceptance of the above provisions. I agree to take complete and total responsibility for my behavior and well being during the tour and to abide by instructions given by EBMUD staff at the site.

_____ (signature of attendee)	_____ (street address)
_____ (print name)	_____ (city, state, zip code)
_____ (date)	_____ (phone number)
In the event that the tour participant is under the legal age of consent, this form must be signed by a parent or legal guardian. By signing below, the parent or legal guardian acknowledges that they have read this document and have authority to sign the document and agree to release, hold harmless, indemnify and defend Releasees. The signature below represents an agreement to be bound by the terms of this document and to give permission for the participant to participate in the tour.	
_____ (signature of parent/guardian)	_____ (street address)
_____ (print name)	_____ (city, state, zip code)
_____ (date)	_____ (phone number)



Public Tour Sign Ups

eventbrite

Search events

Oakland



Updates

Find Events

Create Events

Help Center



* JUST ADDED



EBMUD Wastewater Tour: Saturday 6/6/26, 10am (must be 10yo+)



by East Bay Municipal Utility District
583 followers • 72 events • 3y hosting • 4.5k total attendees

Follow

On sale May 21, 2026, 8:00 PM

Remind me

Details

















EBMUD Main Wastewater Treatment Plant · Oakland, CA

Saturday, June 6 • 10 AM - 12 PM



Wastewater Treatment Plant Tour Photo Scavenger Hunt

Keep your eyes open for the following items around the wastewater treatment plant and cross each item off as you find them. They might be found during or between stops so don't stop looking!



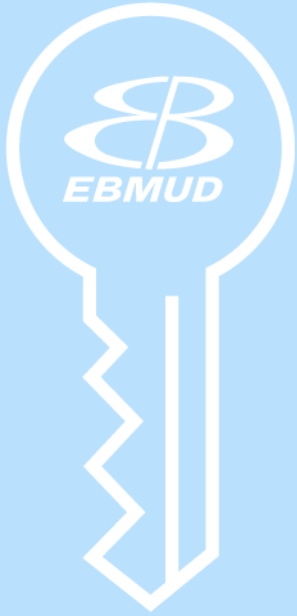
02 Plant



Halloween Tour







Challenges

- High demand for public tours
- Bus stipend and school tour numbers
- Kids!
- Safety considerations



Good Feedback Makes It All Worthwhile

LOCAL

This Bay Area tour is so popular, tickets are usually gone within minutes

SFGATE Oakland columnist Liam O'Donoghue explores the East Bay's 'poop factory'

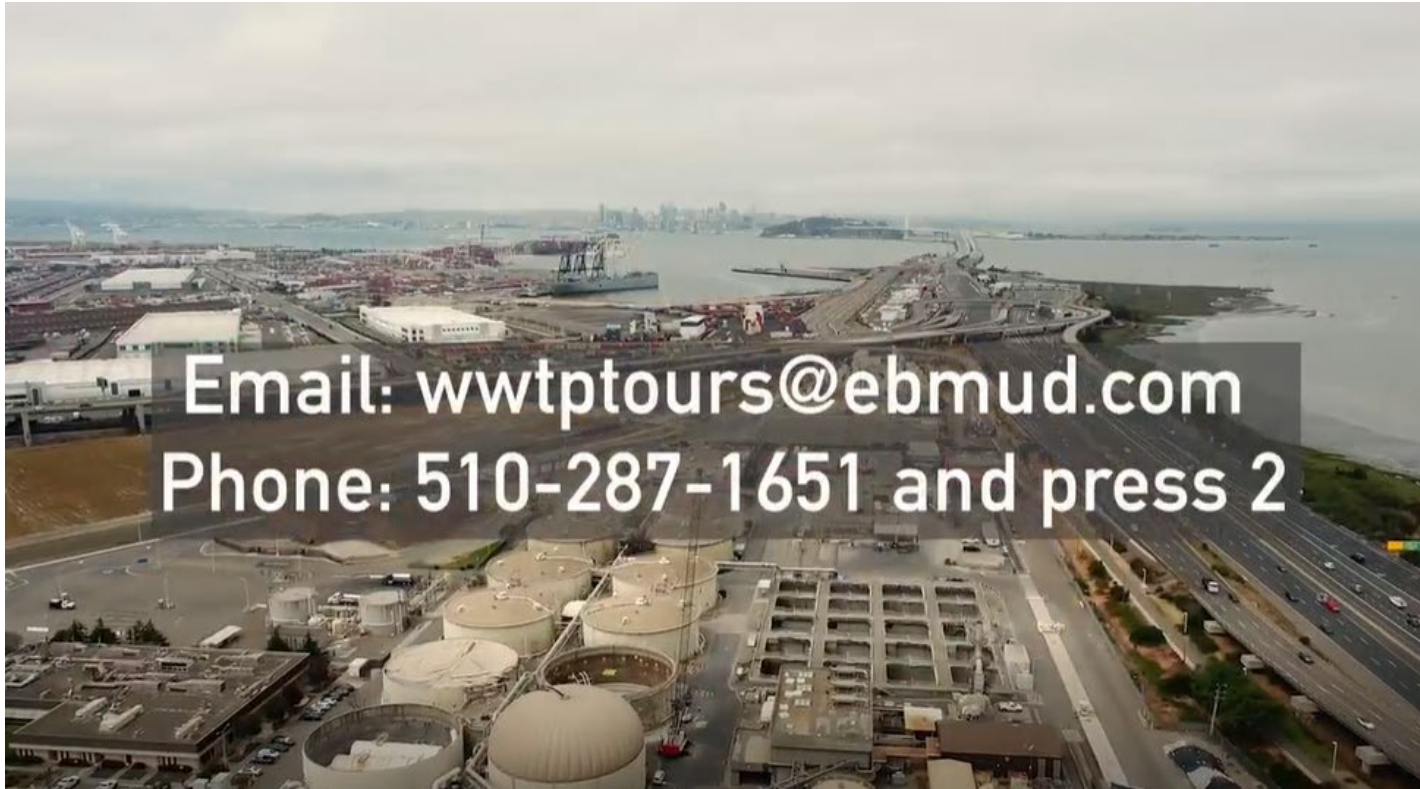


The East Bay Municipal Utility District wastewater treatment plant in Oakland, Calif., processes an average of 50 million gallons of raw sewage per day. Courtesy of Liam O'Donoghue

As the tour approached a series of wide pools called clarifying basins, an unpleasant smell intensified, and I noticed that several of my fellow tour guests were passing around a small jar of Vicks VapoRub, which they were applying beneath their noses. Seeing this gave me flashbacks to the 1990s, when it was common to see JNCO-clad ravers slathering the menthol ointment all over their grinning faces to enhance the effects of MDMA. My hazy memories of all-night dance parties vanished as my attention was drawn to a series of hose-like faucets spraying mist into a trough of bubbly brown stuff that resembled a chocolate milkshake. I thought to myself that it would be a great joke to install a diving board on the edge of this vat. Swim at your own risk, indeed.

A 10 out of 10 experience **SFGATE**

EBMUD Tour Program



Email: wwtptours@ebmud.com
Phone: 510-287-1651 and press 2

