



INTERNATIONAL  
ACCREDITATION  
SERVICE®

## Five Things You Need to Know about IAS Accreditation



**B A C W A**  
**BAY AREA**  
**CLEAN WATER**  
**AGENCIES**

# Presenting ...



Duncan Millar  
IAS Global Sales



Dr. Tony Francis  
IAS Instructor &  
Assessor

# IAS At-a-Glance



- TNI recognized Non-Governmental Accreditation Body (NGAB)
- Approved by the California Water Board to provide assessments for labs seeking accreditation by ELAP
- Non-profit, public benefit corporation
- IAS is the only TNI NGAB headquartered in California



# People: Team Approach



# People: Not-for-profit & mission-based





# People: Global Perspective



USA, India, Greece, Hong Kong, UAE, South Korea

# People: Attributes

Flexible  
Communicative  
Approachable



# People: Laboratory Leadership Team

- **Credentialed**
- **Experienced**
- **Earnest**
- **Vigilant**





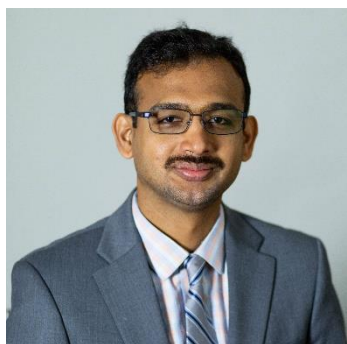
# People: Laboratory Leadership Team



**Mohan Sabaratnam**  
Vice President, Global  
Accreditations & Quality



**Dr. George Anastasopoulos**  
Vice President, Global  
Development & Compliance



**Mr. Prasanth Ramakrishnan**  
Manager, Operations, Accreditation  
Programs & Inspection Agency  
Accreditation Program



**Mr. Dimitrios Katsieris**  
International Manager, Europe /  
Middle East, FDA/FSMA Program, &  
Medical Labs Accreditation Program



**Dr. Tony Francis**  
Instructor & Assessor

# People: IAS Assessors

ANYTIME.  
ANYPLACE.  
ANYWHERE.

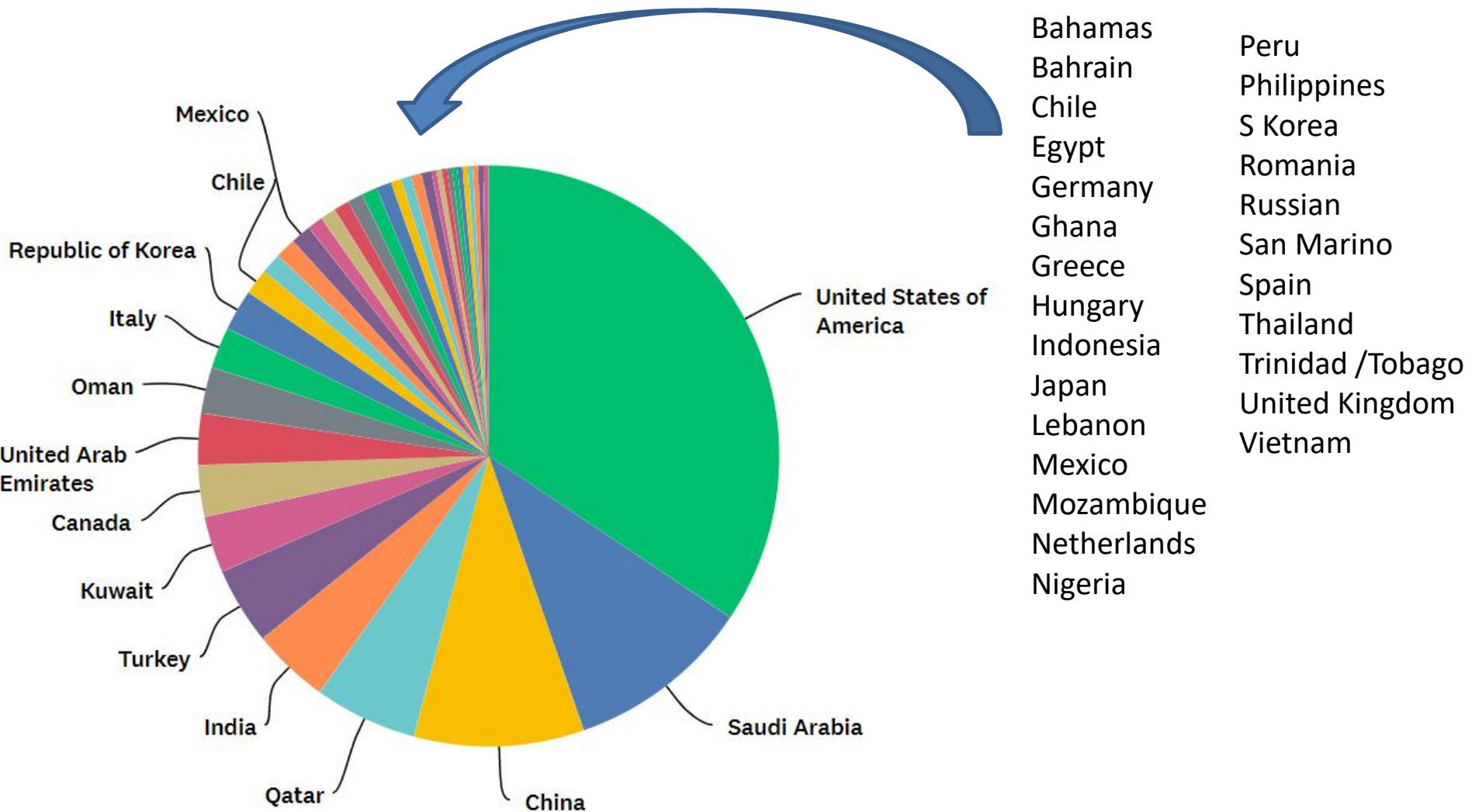
Over 280 around the world

## Onboarding:

- Background checks
- Interviews
- Field-training processes
- Other training
  - TNI standards
  - Evaluation Procedure and Checklist
  - Trained as assessors or auditors to the TNI standard or equivalent such as EPA drinking water certification program
  - Have taken some form of NELAP Assessor Training



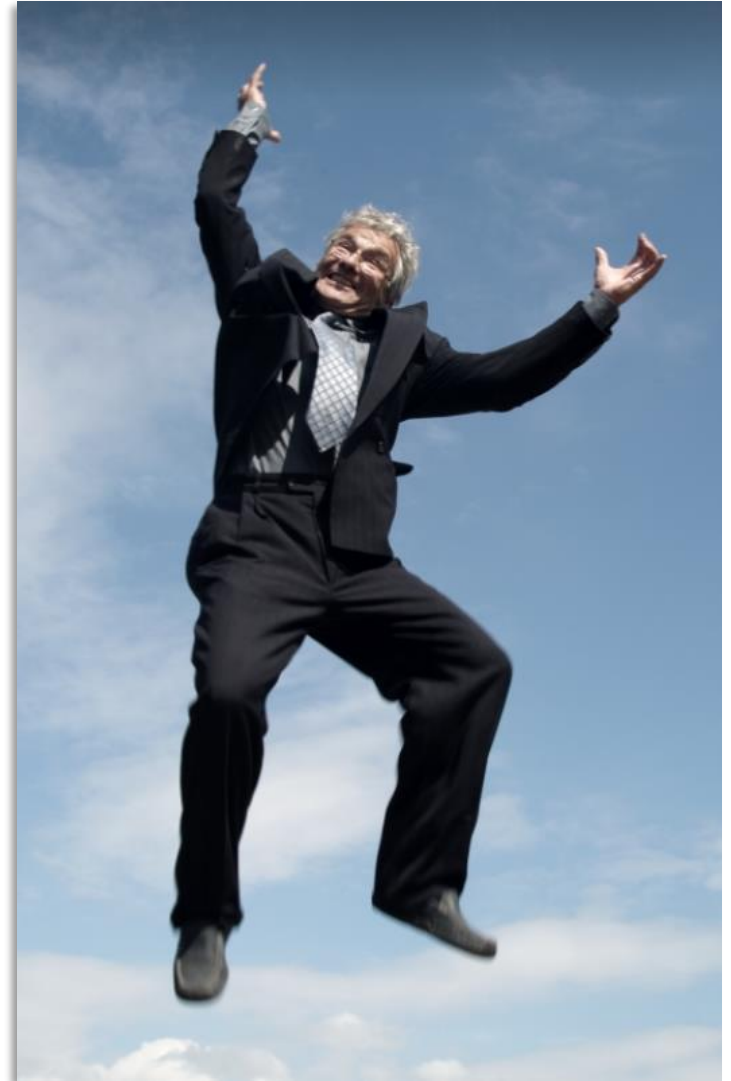
# Presence: Assessments Conducted





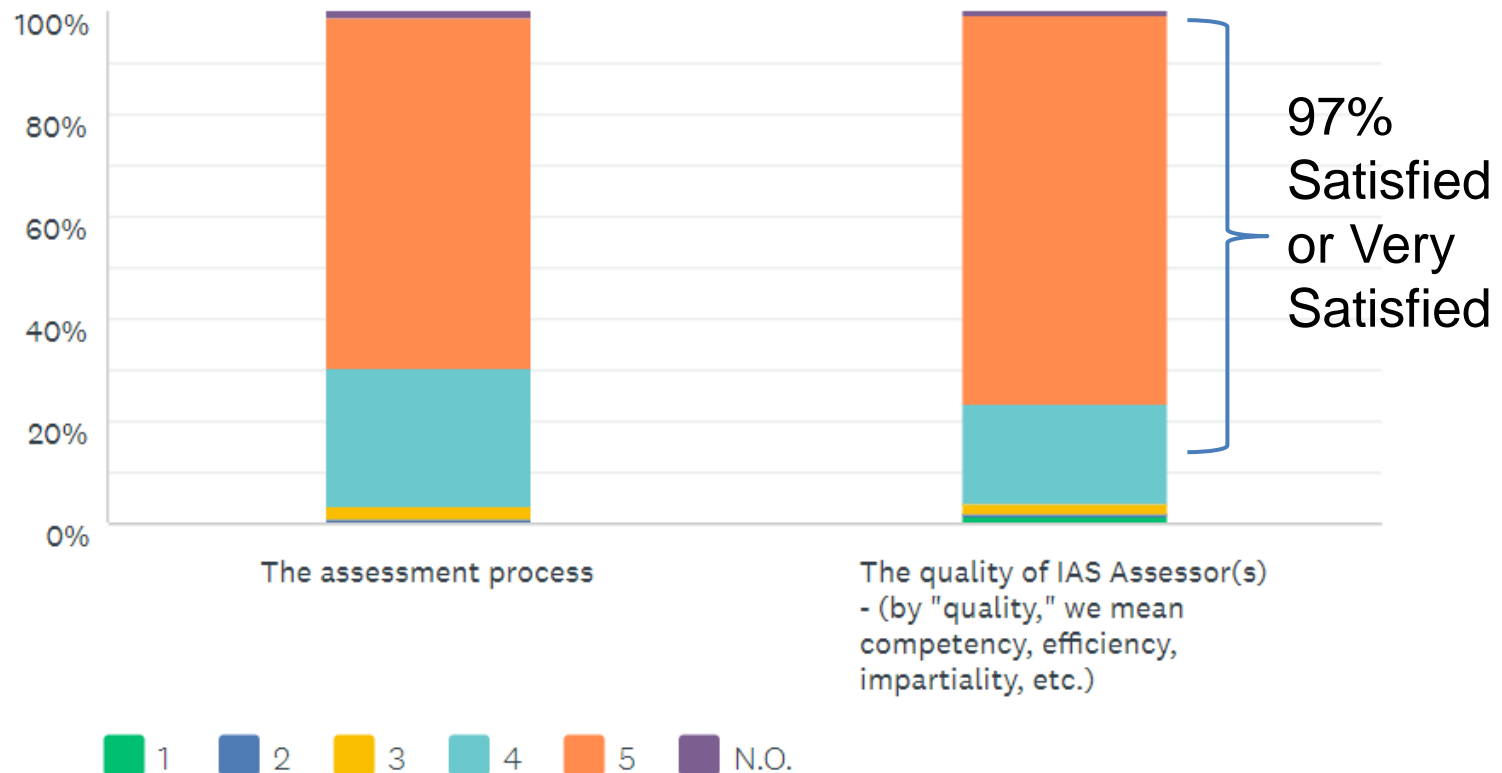
# Performance: Measurement

## Measuring outcomes



# Performance: Assessments

How satisfied are you with the following? (Scale from 1 (very dissatisfied) to 5 (very satisfied); N.O. - no opinion).

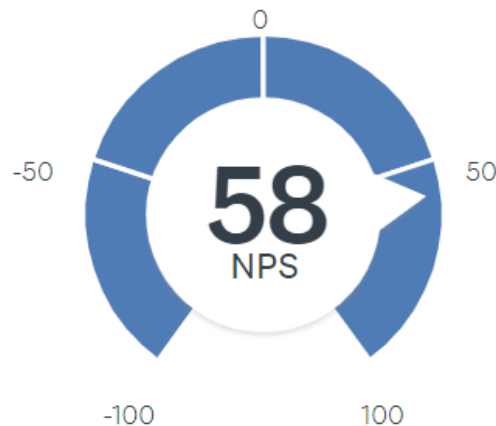


# Performance: Assessments

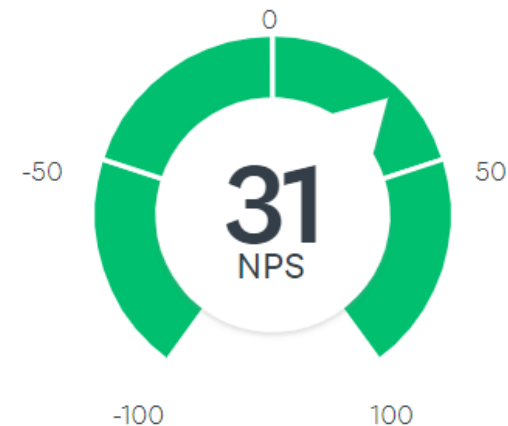
How likely is it that you would recommend this company to a friend or colleague?



Your Net Promoter® Score



SurveyMonkey Global Benchmark ▼



Average from 152,345 Organizations  
1/20/2021 - 1/20/2021



# Programs:

- IAS has more accreditation programs than any other AB
- Some are ILAC, APAC but we can design custom schemes/programs
- We develop criteria, bring to accreditation committee, open public forum meetings, transparency



# Programs: IAS Accreditation



- Building Department Accreditation
- Building Department Service Providers
- Calibration Laboratories
- Commissioning Training and Certification Agencies
- Curriculum Development
- California Environmental Laboratory Accreditation Program
- Fabricator Inspection
- Field Evaluation Bodies
- Fire Prevention and Life Safety Departments
- IAS FDA FSMA Program
- Inspection Agencies
- Management System Certification Bodies
- Manufacturers of Cold-Formed Steel Components
- Metal Building Inspection
- ~~Metal Building Assemblers Inspection~~
- National Environmental Laboratory Accreditation Program (NELAP)
- Personnel Certification Bodies
- Product Certification Agencies
- Special Inspection Agencies
- Testing Laboratories
- Training Agencies
- Medical Laboratory

# Programs: Partial Client List



Universidad  
de Concepción



USC



UNIVERSITY  
OF MIAMI

Honeywell



الهيئة العامة للغذاء والدواء  
Saudi Food & Drug Authority



Intertek



EWA  
هيئة الكهرباء والماء  
Electricity & Water Authority



envirotest  
Environmental Testing Laboratory S.A.C



ExxonMobil



ارامكو السعودية  
Saudi Aramco





# Programs: ELAP Partial Client List



# Process: IAS Global Recognitions

Accreditation of Product Certification,  
Persons & Management System under **IAF**  
MLA



Accreditation of Testing, Calibration and  
Inspection under the **ILAC** and **APAC** MRA



# Problem Solving: California ELAP Lab Assessments

- California Environmental Laboratory Accreditation Program (ELAP)
- California State Water Resources Control Board
- Assessments
- Training Webinars
- Commitment to ELAP ecosystem





# Problem Solving: IAS Training

- IAS provides training globally
- Training courses are listed online  
<https://www.iasonline.org/training/>
- Online & In Person



# Thank you!



## Duncan Millar

## Global Sales / Customer Success Group

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